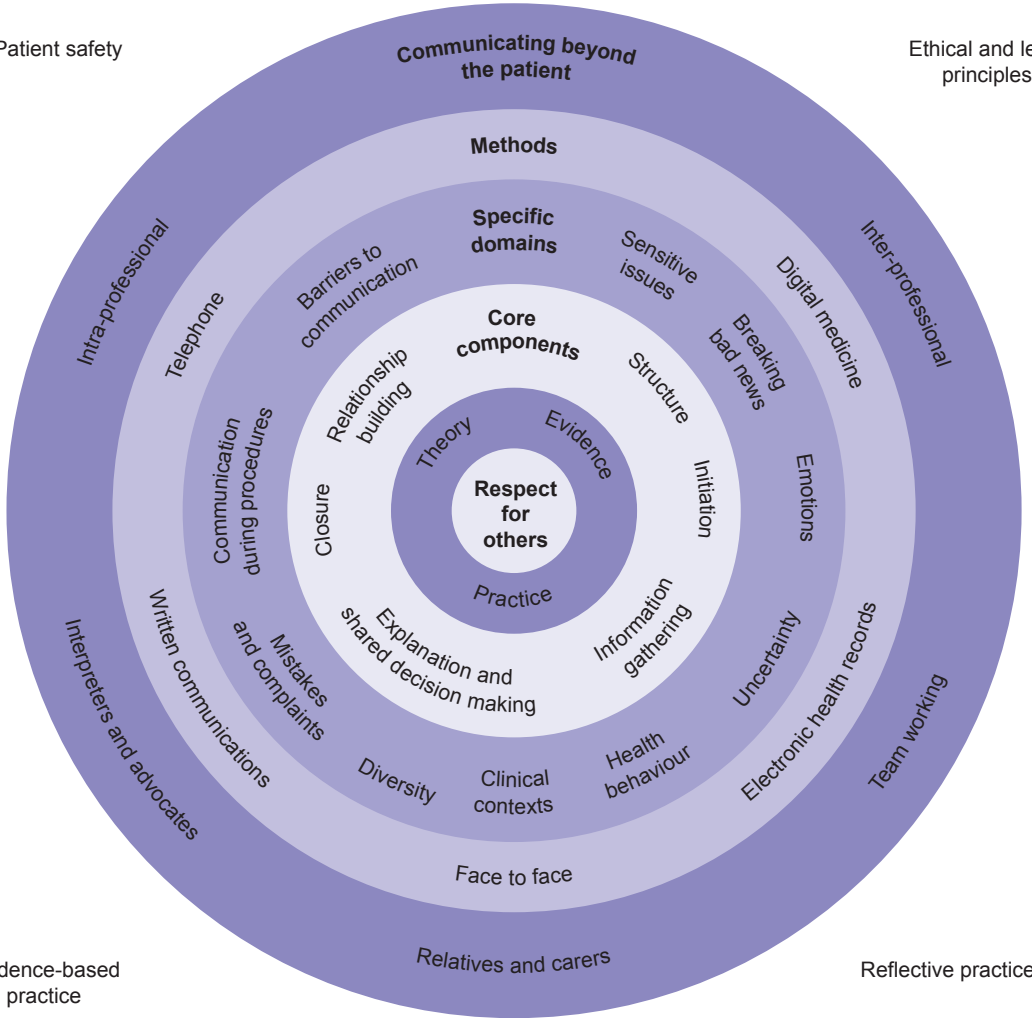


Professionalism

Patient safety

Ethical and legal principles



Communicating beyond the patient

Methods

Specific domains

Core components

Respect for others

Practice

Theory

Evidence

Structure

Initiation

Emotions

Communication during procedures

Relationship building

Barriers to communication

Information gathering

Uncertainty

Written communications

Mistakes and complaints

Explanation and shared decision making

Health behaviour

Electronic health records

Interpreters and advocates

Diversity

Clinical contexts

Health behaviour

Electronic health records

Team working

Face to face

Relatives and carers

Reflective practice

Clinical knowledge and reasoning

Evidence-based practice

Intra-professional

Telephone

Sensitive issues

Digital medicine

Inter-professional

Breaking bad news

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Structure

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